

The Human Factor: Inside the CIA's Dysfunctional Intelligence Culture

Ishmael Jones

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The Central Intelligence Agency is a bloated, unresponsive bureaucracy that exists to serve itself and cannot fulfill its important intelligence-gathering role, which was the reason for its creation by President Harry Truman. This scathing indictment is made, not by the enraged “liberal media,” but by a patriotic and devoted member of the CIA since the 1980s.

In *The Human Factor: Inside the CIA's Dysfunctional Intelligence Culture*, Ishmael Jones, the false name for a deep cover agent, offers a chilling insider's account that shows repeatedly that the agency is driven by incompetence and greed. Its false intelligence not only led President Bush to declare war in Iraq, but the Agency's blunders were responsible for the Iranian hostage crisis that bedeviled the Carter administration, and the Cuban Missile Crises, which nearly precipitated a world-ending nuclear war between the Soviet Union and the United States during the Kennedy administration.

Jones was not thrown out of the CIA but was a highly regarded agent who resigned to write this book because he could no longer serve in this organization that had lost its sense of purpose and the capability to protect the United States from terrorist attacks. This controversial, eye-opening account will be popular in public libraries and debated by its readers.

KARL HELICHER (November 17, 2008)

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